



HEALTH **SOURCE**

6.4 Release Notes

Release Date: October 27, 2022



Document revision history

Publication Date: 10/24/2022

Document Version: 4.0

Contact Information

Ciox Health
120 Bluegrass Valley Parkway
Alpharetta, GA 30005
Customer Care Phone Number: 877-358-6939

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HealthSource 6.4 Release Notes

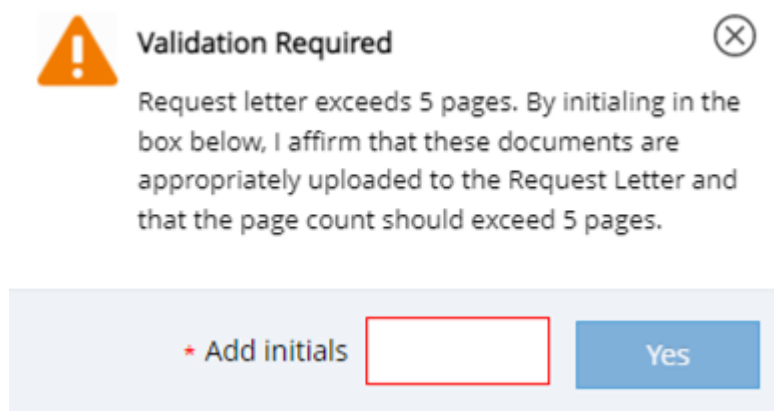
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Request Letter > 5 Page Warning - Submit & Fulfill

Express ROI Requests (Add New Request with ‘Submit and Fulfill’), that have more than 5 pages attached as the Request Letter will display a *Validation Required* pop-up window.

You should review the Request Letter/Authorization documents in the Request Letter section for validity and affirm by entering your initials in the pop-up. This is intended to help to reduce UADs by reducing the ability to accidentally add unrelated attachments. This feature currently exists in Logging and Fulfillment when a Request Letter is modified to exceed 5 pages and has now been added for Express ROI.



 **Validation Required** 

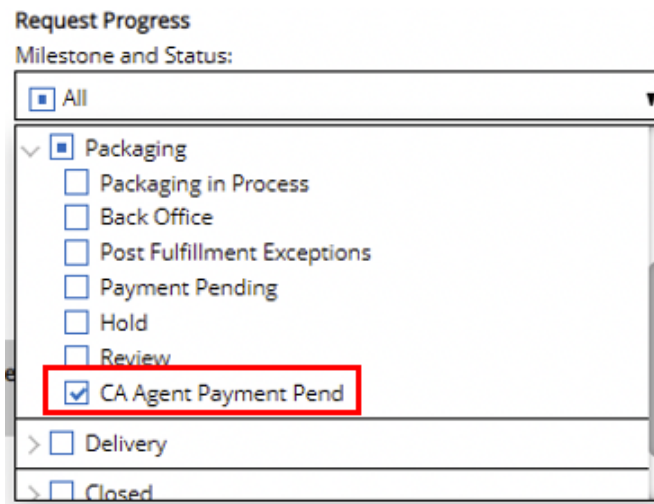
Request letter exceeds 5 pages. By initialing in the box below, I affirm that these documents are appropriately uploaded to the Request Letter and that the page count should exceed 5 pages.

* Add initials

California Agent Payment Pending Status for Record Hub

A new Request Status, *CA Agent Payment Pend*, has been added for California requesters that use Record Hub for the CA Agent payment process.

When a CA Agent requester uses Record Hub, they will receive a notification email when an invoice has been generated for their request. This email will trigger when the request has the above Status in HealthSource.



Indirect Chase Duplicate Logic Change

The duplicate logic has been changed for Indirect Chase requests to include the `UNIQUE_CHASE_ID1` value so that additional records processed for the same patient with different identifiers will not be considered as duplicates.

User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End-User	Awaiting Approval	<p>Two users are able to Approve/Disapprove an Awaiting Approval status request at the same time</p> <p>The system will now only allow one User to Approve/Disapprove at a time. When another User attempts to change at the same time, a new message displays telling the User that another User is already in the request</p>	63396
End-User	Digital Fulfillment	<p>Requests created electronically via the api and fulfilled via Digital Fulfillment and aren't qualified for Fulfillment Quality Control or Certification are not moving to the next status and are stuck in Packaging in Process.</p> <p>Improvements to the Camunda workflow have corrected this issue.</p>	61952
End-User	Escalation	<p>Read-only mode incorrectly allows an Escalation to be assigned to a request</p> <p>Edit-mode allows an Escalation assignment, but non-edit mode does not</p>	63566
End-User	Indirect Chase	<p>In the Upload MR function, narrow the Duplicate Request logic to look at UNIQUE_CHASE_ID1 for same patient and same requester</p> <p>Upload MR function will now only trigger duplicate flow when the same patient and same requester have a different UNIQUE_CHASE_ID1</p>	61830
End-User	Reason for Request	<p>The Reason for Request is missing from the Coversheet when the request is created electronically by the intakeservices API for any major class</p>	62917

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
		The Reason for Request now populates on the Coversheet	
End-User	Secure Capture Print	After adding more Request Letter pages via secure capture printing, the system locks up The User no longer has to refresh the page to get out of the loading cycle	64319
End- User	Subpoena MTQ	MTQ field does not display for some Sites even when turned on for the Site. When MTQ is on for these Site, the MTQ fields will display as normally	63565
End-User	Audapro & IEX Third party	Request Letter document publishing to the Site's ROI system is not occurring for Audapro system requests Document publishing was corrected to publish documents when the request is created via Audapro	59183
Administrator	Platform Admin	Preparation for Digital Fulfillment Configuration options for specific sites and globally	63234
Technical	Request Status handler	Optimize status update logic to improve Doc Publish time	63259 62881
Technical	Record Hub/Back Office	Back Office created a new Request Status, CA PENPAY, and it is mapped to CA Agent Payment Pend in HealthSource. It has been added for California requesters that use Record Hub for the CA Agent payment	63727
Technical	Requester Aliasing	Preparation for Requester Lookup enhancements	51157
Technical	Print2Q	Preparation for asynchronous printing	63171